

Privacy Policy for Zoxhins Group of India Pvt. Ltd.

Effective Date: 16 May 2016

Introduction

Zoxhins Group of India Pvt. Ltd. ("we," "our," "us") is committed to protecting the privacy of our users ("you," "your"). This Privacy Policy outlines our practices regarding the collection, use, and safeguarding of your information. We are dedicated to promoting the Indian government's initiatives such as Digital India, Smart City, Startup India, and Star India.

1. Information We Collect

- **Personal Information:** When you register on our platform, subscribe to our services, or contact us, we may collect personal information such as your name, email address, phone number, payment details, and address.
- **Service Usage Data:** We collect data related to your usage of our services, including transaction history, preferences, and interactions with our platform.
- **Device and Technical Information:** Information about your device, IP address, browser type, and operating system.

2. Use of Information

- **Service Delivery:** To provide and manage our services, including Household Hospitality Service, Hold-selling Service, Kids Care Service, Business Management Services (Digital Marketing, Product Selling, Outdoor Salesman Service), and other subscription-based services.
- **Improvement and Personalization:** To enhance our platform, personalize user experience, and improve our services based on user preferences and feedback.
- **Communication:** To send you updates, newsletters, and promotional materials related to our services and the Indian government's initiatives.
- **Compliance and Security:** To comply with legal requirements, safeguard our platform, and prevent fraud and abuse.

3. Data Sharing and Disclosure

- **Third-Party Service Providers:** We may not share your information with third-party service providers who assist us in delivering our services, such as payment processors and marketing partners.
- **Legal Obligations:** We may disclose your information if required by law or in response to legal requests, such as court orders or government regulations.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred to the new entity.

4. Data Security

We implement robust security measures to protect your information from unauthorized access, alteration, disclosure, or destruction. These measures include encryption, access controls, and regular security assessments.

5. User Rights

- **Access and Correction:** You have the right to access and correct your personal information stored with us.
- **Data Portability:** You can request a copy of your data in a structured, machine-readable format.
- **Withdrawal of Consent:** You may withdraw your consent to our data processing activities at any time, subject to contractual and legal restrictions.
- **Deletion:** You can request the deletion of your personal data, provided it is no longer necessary for the purpose it was collected for.

6. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance user experience, analyze usage patterns, and deliver targeted advertisements. You can manage your cookie preferences through your browser settings.

7. Children's Privacy

Our services are not directed to individuals under 18. We do not knowingly collect personal information from children. If we become aware of any such data, we will take steps to delete it.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the effective date will be updated accordingly. We encourage you to review this policy periodically.

9. Contact Us

If you have any questions or concerns regarding this Privacy Policy or our data practices, please contact us at:

Zoxhins Group of India Pvt. Ltd.

Office Address: B-19 New Vivek Nagar, Gwalior, (MP) Pin-474011

Email Address: support@zoxhins.com

Phone Number: +91 89897848-21

10. Compliance with Indian Government and RBI Guidelines

We adhere to the guidelines set forth by the Indian government and the Reserve Bank of India (RBI) concerning data protection, digital payments, and secure handling of customer information. Our policies and practices are designed to comply with regulations such as the Information Technology Act, 2000, and the RBI's directives on cyber security and data privacy.

Conclusion

Your privacy is of utmost importance to us. By using our services, you agree to the terms of this Privacy Policy. We are committed to protecting your data and supporting the Indian government's initiatives to create a secure and digitally empowered society.