

### **Refund Policy:**

At Zoxhins Group of India, we strive to ensure your satisfaction with every purchase. If you are not entirely satisfied with your purchase, we're here to help.

### **Eligibility for Refund:**

- To be eligible for a refund, the item must be unused and in the same condition that you received it.
- The request for a refund must be made within 2 days of the purchase date.

### **How to Request a Refund:**

- To initiate a refund, please contact our customer service team within the stipulated 2-day period.
- You can reach us via email at [support@zoxhins.com](mailto:support@zoxhins.com) or by phone at +91 8989784821.

### **Refund Process:**

- Once your refund request is received and approved, we will initiate a refund to your original method of payment.
- You will receive the credit within a certain amount of days, depending on your card issuer's policies.

### **Exceptions:**

- Certain items may not be eligible for a refund. These include perishable goods, personalized items, and digital downloads.

### **Contact Us:**

- If you have any questions about our refund policy, please contact us at [support@zoxhins.com](mailto:support@zoxhins.com) or +91 8989784821. Our customer service team is here to assist you.
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